



SHERWIN-WILLIAMS.

Paint & Coatings Division
26300 Fargo Avenue
Bedford Heights, Ohio 44146

October 23, 2009

Mr. Steve Williams
16601 St. Clair Ave.
Cleveland, OH 44110

Dear Steve,

I would like to take this opportunity to say "Thank You" to you and to your employees at Elson's International.

We have been purchasing cartons from your Company for our aerosol needs for over two years now, and I have found it to be a pleasant, professional, and successful relationship.

We have had only one defective material incident on one of your cartons, and not only was it very minor, but it was resolved in a way that exceeded our expectations. Elson's has a 100% on time delivery performance record with us and we not only appreciate that, we depend on it as well.

Every single Elson's employee that I have dealt with has been responsive, friendly and helpful at all times.

I look forward to future business with your Company, and appreciate the past very much.

Sincerely,

Sharon L. Kelley

Sharon L. Kelley, Buyer

Sherwin Williams

26300 Fargo Rd., Bedford Hts. OH 44146